# Callie Spencer Communications Specialist

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### **EDUCATION**

University of Oklahoma - Norman, OK BA in Journalism (Professional Writing)

♦ 3.93 GPA (Special Distinction) ♦ Semester Abroad in Israel (Fall 2017) ♦ Minor in Hebrew ♦ Gaylord College of Journalism and Mass Communications Dean's Honor Roll: Fall 2016-Fall 2019 (excluding semester abroad)

Broken Arrow High School – Broken Arrow, OK

♦ 4.0 GPA ♦ 30 ACT score ♦ Graduated with Honors 'Class of Distinction' ♦ Graduated in top 30 of class of 1,300

### **SKILLS**

- ♦ Microsoft Word ♦ PowerPoint ♦ Excel ♦ Microsoft Teams ♦ Writing ♦ Typing ♦ AP Style ♦ Editing ♦ Zoom
- ♦ Proofreading ♦ Fact Checking ♦ Digital Marketing ♦ Email Campaigns ♦ Social Media ♦ WordPress
- ♦ Copywriting ♦ Newsletter Design ♦ Project Management ♦ Interviewing ♦ Basecamp ♦ Creative Writing
- ♦ AI ♦ Web Content ♦ Press Releases ♦ Canva ♦ Strategic Planning ♦ Internal Consulting ♦ Attention to Detail

## **PUBLICATIONS**

### Writing:

- Monthly newsletters for NALA The Paralegal Association: February 2023-Present
- ♦ Quarterly affiliate newsletters for NALA The Paralegal Association: April 2023-Present

2023: April, July, October 2024: January, April, July

- ♦ Virtual and in-person programs for the 2024 NALA Conference & Expo
- ♦ Brochure for the 2023 NALA Conference & Expo
- \* Dozens of articles for Odyssey: Spring 2018-Summer 2019
- Multiple articles for the <u>OU Daily</u>, print and/or online: Spring 2017
- ♦ Five devotions in *Teen to Teen: 365 Daily Devotions by* Teen Girls for Teen Girls, B&H Publishing Group, 2013

### **Editing:**

- \* Facts & Findings: The Paralegal Magazine (credited as proofreader - magazines available upon request) 2023: Q2, Q3, Q4 2024: Q1, Q2, Q3, Q4
- \* Bankruptcy chapter, The Paralegal's Companion: Fundamentals for Legal Practitioners and Those Preparing for the CP® Exam, 2024
- \* A Relationship with Prayer by Yolonda Lee, Amazon, 2023
- \* A Strategic Prayer Manual: For Taking Back Your City, Territory, or Nation for the Kingdom by Lisa R. Jett, Amazon, 2023
- \* Authority and Power: Spiritual Warfare: From Darkness Into Light by Phil Dietz, Amazon, 2020
- ♦ The Best Choice by Richard P. Johnson, Amazon, 2020

### **WORK EXPERIENCE**

#### NALA - The Paralegal Association

- ♦ Tulsa, OK ♦ 918-587-6828 ♦ Communications Specialist ♦ January 2023-Present
  - Creates content for our website, which has received 400k+ home page views in the last 12 months
  - Writes virtually all social media content for our LinkedIn, Facebook, and Instagram accounts, with a combined follower count of 58.5k
  - Creates content and layout for monthly newsletter with an average of 25k unique opens
  - Edits dozens of articles for each edition of our quarterly magazine, Facts & Findings, which has a distribution of 7,500+
  - Creates emails for various audience segments that consistently meet or exceed industry standards for open and click rates (34% and 12.8%)
  - Utilizes AI programs (ChatGPT, Writesonic) to aid in content creation and editing
  - Designed layout and UI of our 2024 conference web pages, amassing 45k views of the main page in the 5 months leading up to the conference
  - Created virtually all the content for the marketing materials for our 2023 and 2024 conferences, which each totaled around 900 hybrid attendees
  - Adheres to an internal style guide

### **Publishing Concepts, Inc. (PCI)**

- ♦ Remote ♦ 800-982-1590 ♦ Editor ♦ October 2021-October 2022
  - Crafted 15-25 cohesive, coherent stories per day from transcribed interviews or client-submitted content, trimming to under 2,000 characters for publication
  - Quality score on audited stories consistently one of the highest on the team at 90%+
  - Edited interview audio in Audacity
  - Created and organized multi-page Excel spreadsheets
  - Ensured accuracy through fact-checking and research
  - Adhered to an internal style guide

#### Wirth Law Office

- ♦ Tulsa, OK ♦ 918-879-1681 ♦ Content Manager ♦ June 2021-October 2021
  - Conducted legal research navigating and analyzing court records and dockets
  - Created web page content in WordPress for legal practice areas
  - Wrote and edited legal blog posts in WordPress
  - Interviewed lawyers
  - Wrote email campaigns
  - Ensured accuracy through fact-checking

#### **Fiverr**

- ♦ Remote ♦ fiverr.com ♦ Freelance Writer/Editor ♦ 2020
  - Edited creative writing projects
  - Published books for authors on Amazon KDP
  - Designed and developed PowerPoint presentations
  - 4.8 star rating
  - Featured review: "I highly recommend this editor to everyone. She's flawless on her corrections...If I had the resources to, I would hire her full time!" -audreymiss